

# Usher Team

## The Win

Create a comfortable environment for guests by welcoming them and offering assistance to make engaging with the service both easy and distraction-free.

## Guidelines

**Arrive on time** and attend the Host Team **huddle**.

Usher Team members should wear the **provided ministry t-shirt** at all times and utilize **flashlights** prior to the message. Part of creating a comfortable environment is being easily recognizable to our guests.

Connect with your **Head Usher** after **checking in**. They will assign you to a particular area and communicate any details specific to the weekend.

**Be proactive!** Actively look for guests to assist and politely inform them that you have seats for them.

Maintain positive **body language (keep your back to the stage to welcome guests entering the rear or side doors)**, smile, make eye contact, and stand with good posture).

Utilize the time between worship and the message to **count the number of attenders** in your assigned section and report that number to your Head Usher.

At the **end of the service**, move quietly to **the back of the auditorium** to participate in identifying and celebrating salvations.

Facilitate receiving an offering by passing and picking up buckets. Pass the buckets from front to back and left to right.

**Set the stage for the next service** by assisting the Prep Team clean and reset the auditorium.

Refrain from **eating, drinking, or using your phone** while serving.

If you will **miss** your opportunity to serve, please **inform your team leader**.

## Host Team